



E-Commerce Development for Universal Waste Recycling Company

PROJECT DETAILS

 E-commerce Development

 Jan. 2019 - Ongoing

 Less than \$10,000

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"They're a responsive company with good products and services at a good price."

PROJECT SUMMARY

WebCitz, LLC was hired by a universal waste recycling company to build and develop their e-commerce website. They utilized the information from their previous platform to create a modern online store.

PROJECT FEEDBACK

WebCitz, LLC is able to successfully deliver their outputs and remedy issues and concerns in a timely and progressive manner. The team functions with agility, and internal stakeholders are particularly impressed with their consistent professionalism.



The Client

Introduce your business and what you do there.

I'm the president of a universal waste recycling company.

The Challenge

What challenge were you trying to address with WebCitz, LLC?

We needed someone to help us build an online store.

 President, Universal Waste Recycling Company

 Environmental Services

 Marlboro, New York

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.5

Cost: 5.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

WebCitz was hired to provide us with e-commerce development and implement modern store functionalities.

They first looked at our old website and utilized the information they found to create new wireframes and mockups. They then sent links to other websites they'd designed so we can decide on the format we wanted to use.

We're currently building a taxation feature on the platform to make sure taxes are accomplished accurately and appropriately.

What is the team composition?

We're mainly in contact with the general manager and their web designers.

How did you come to work with WebCitz, LLC?

We came across their company through online research, and we decided to hire them based on their design capabilities, customer service, and competitive pricing.

How much have you invested with them?

I believe we've spent \$3,500-\$4,000 so far.

What is the status of this engagement?

Our ongoing partnership started in January 2019.





The Outcome

What evidence can you share that demonstrates the impact of the engagement?

WebCitz is a solid company that has done everything we've asked them to do. They respond to our issues and concerns quickly, and they're very proactive in offering us additional services and support.

How did WebCitz, LLC perform from a project management standpoint?

Their project management has been great overall. There was a gap in their service one time, but they immediately corrected it so I would highly recommend them to anyone else without a doubt.

Our communication is mostly done through the phone.

What did you find most impressive about them?

We're impressed with how they're able to present their organization in a professional manner.

Are there any areas they could improve?

So far, they've helped us out with our needs so I don't have any complaints about their services.

Do you have any advice for potential customers?

WebCitz is a company that we've been utilizing since 2019. They're a responsive company with good products and services at a good price, and we've been extremely happy with their outputs.

I don't think you can go wrong with what they can offer, so I advise you to hire them.

